

# Key Information Document – CFD on an Index

## Purpose

This document provides you with key information about this investment product. It is not marketing material. The information is required by law to help you understand the nature, risks, costs, potential gains and losses of this product and to help you compare it with other products.

## Product

**Product Name** Contract for Difference (“CFD”) on a stock index – FTSE 100 or S&P 500.

**Product manufacturer** **TTCM Traders Trust Capital Markets Ltd** (hereinafter the “Company”, “we” or “us”), authorised and regulated by the Cyprus Securities and Exchange Commission in Cyprus (License Number: 107/09).

**Further information** You can find more information about **TTCM Traders Trust Capital Markets Ltd** and our products on our website: <https://traders-trust.eu/>. You can contact us using the details on our website <https://traders-trust.eu/contact/> or by calling +357 25 207 000. This document was last updated in November 2023.



**You are about to purchase a product that is not simple and may be difficult to understand.**

## What is this product?

### Type

This document relates to products known as “Contracts for Difference”, which are also known as **CFDs**. This product has no maturity date or cancellation period. We may unilaterally close your CFD contract(s) if you do not maintain sufficient margin in your account at all times.

This document provides key information on CFDs where the underlying investment that you choose is a foreign exchange derivative instrument such as EURUSD or GBPUSD. A foreign exchange derivative is a contract that has foreign exchange as the underlying asset. You can visit <https://traders-trust.eu/trading-instruments/indices/> for information on the underlying assets available to you.

### Objectives

This product aims to allow investors to take advantage of prices moving up (long positions) or prices moving down (short positions) on underlying financial instruments. It is often used to speculate on those markets. Trading this product enables investors to have exposure to price movements of an underlying financial instrument without actually owning it.

### Intended Retail Investor

This product is not appropriate for everyone and should only be used by investors that are able to bear losses and understand the mechanics and risks of leveraged trading including the use of margin deposits.

Trading these products will not be appropriate for everyone. We would normally expect these products to be used by persons who have experience with, and are comfortable trading on, financial markets and, separately, understand the impact of and risks associated with margin trading; and want to generally gain short term exposures to financial instruments/markets and have a diversified investment and savings portfolio.

**TTCM Traders Trust Capital Markets Limited (“TTCM CY”)**, is a Cyprus Investment Firm incorporated under the laws of Cyprus, which has its principal place of business at 3 Thalia Street, Office Number 310-318, 3rd Floor, 3011, Limassol, Cyprus, and registered with the Registrar of Companies in Nicosia under number HE 250591. TTCM CY is regulated as a Cyprus Investment Firm (“CIF”) by the Cyprus Securities and Exchange Commission (“CySEC”) under license number 107/09 and operates in accordance with the Markets in Financial Instruments Directive (“MiFID II”) of the European Union.

## What are the risks and what could I get in return?

### Risk Indicator



The summary risk indicator is a guide to the level of risk of this product compared to other products. It shows how likely it is that the product will lose money because of movements in the markets or because we are not able to pay you. We have classified this product as 7 out of 7, which is "the highest" risk class. This rates the potential losses from future performance at a very high level, as this is a leveraged financial derivative and a small movement in the underlying market may have a large impact on the value of the CFD. The CFD products that we offer are not listed on a regulated market and can only be closed with us and not with any other CFD provider. If you fail to maintain an adequate margin deposit to cover any losses, we may close your position without further reference to you.

### Be aware of currency risk

It is possible to buy or sell CFDs in a currency which is different to the base currency of your account. The final return you may get depends on the exchange rate between the two currencies. This risk is not considered in the indicator shown above. This product does not include any protection from future market performance so you could lose some or all of your investment. If we are not able to pay you what is owed, you could lose your entire investment. However, you may benefit from a consumer protection scheme (see the section 'what happens if the company is unable to pay out'). The indicator shown above does not consider this protection.

### Performance Scenarios

#### Example:

INDICES							
DOW JONES Held Intraday							
Opening Price	P	24851					
Traders Size	TS	10 (1 lot)					
Margin %	M	5%					
Margin Requirement (\$)	MR = P * TS * M	\$12.425,5					
National Value of the trade (\$)	TN = P * TS	\$248.510					
LONG	Closing Price	Price Change	Profit / Loss	SHORT	Closing Price	Price Change	Profit / Loss
Performance Scenario				Performance Scenario			
Favorable	25000	0,60%	\$1.490	Favorable	24700	0,61%	\$1.510,00
Moderate	24900	0,20%	\$490	Moderate	24790	0,25%	\$610,00
Unfavorable	24790	-0,25%	(\$610)	Unfavorable	24930	-0,32%	(\$790,00)
Stress	24700	-0,61%	(\$1.510)	Stress	25000	-0,60%	(\$1.490,00)

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This does not take into account a situation where we are unable to pay you. The scenarios shown illustrate how your investment could perform. You can compare them with the scenarios of other products. The scenarios presented are an estimate of future performance and are not exact indicators. What you get will vary depending on how the market performs and how long you keep the investment.

The figures shown include all the costs of the product itself. The figures do not take into account your personal tax situation, which may also affect how much you get back. This performance scenario assumes you only have one position open, and does not take into account the negative or positive cumulative balance you may have if you have multiple open positions with us.

#### What happens if the company is unable to pay out?

We participate in the Investor Compensation Fund ("ICF"), which means you may be entitled to compensation from the ICF if we are unable to pay, subject to a maximum compensation of €20,000 (Twenty Thousand Euro). Further information about the compensation is available on the website of the Cyprus Securities and Exchange Commission ("CySEC") <https://www.cysec.gov.cy/en-GB/complaints/tae/information/>.

#### What are the costs?

Prior to start trading CFDs on an FX pair you should familiarise with all one off and ongoing costs for which you will be liable. For more information please visit our website <https://traders-trust.eu/forex/>.

This table shows the different types of cost categories and their meaning:

This table shows the different types of costs related to trading CFDs			
One-off entry or exit costs	Spread	Applicable to all instruments	A spread is the difference between the bid (buy) and the ask (sell) price on the specific instrument you trade. This cost is realised every time you open and close a trade
	Commission	Applicable to CFDs on Futures, Forex (Premium, Pro and VIP account) and Equities on all account types	This is the commission you pay when you buy and sell an instrument
	Currency Conversion	Applicable to all instruments	This is the cost for converting realised profits and losses as well as any costs and charges that are denominated in a currency other than the base currency of your trading account.
Ongoing costs	Swap (Financing fee)	Applicable to all instruments except Bonds and Futures	This is the swap cost for keeping your position open overnight. The swap cost can be positive or negative depending of the instrument to be traded.

#### How long should I hold it, and can I take money out early?

CFDs are generally used for short term trading on price movements, often intra-day. This product has no minimum or recommended holding period and you can close your contract at any time during market hours.

#### How can I complain?

If you wish to make a complaint, you should contact our client services team on +357 25 207 000, or email to [complaints@traders-trust.com](mailto:complaints@traders-trust.com). Please review our [Complaints Handling Procedures](#) for more information. If you do not feel your complaint has been resolved satisfactorily, you are able to refer your complaint to the Financial Ombudsman of the Republic of Cyprus. See [www.financialombudsman.gov.cy](http://www.financialombudsman.gov.cy) for further information.

#### Other relevant information

This document should be read together with our Terms and Conditions, Risk Disclosure, Best Execution and Order Handling Policies and Conflicts of Interests Policies. Please visit our website <https://traders-trust.eu/> to read further information related to investing in this product.

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